



- POSITION** : Field Service Garage Equipment Engineers
- North London (inside of M25 corridor)
- North East of England
- OVERALL PURPOSE** : An integral team member, home based, Field Service Engineer, Supplying installation, service and repair on a wide range of Electro/Mechanical garage equipment upon customer sites .
- LOCATION** : Working from home on customers' sites
- HOURS OF WORK** : 5 day week, Monday to Friday with occasional overnight stays
- HOLIDAYS** : 25 days, plus Bank Holidays
- EQUIPMENT PROVIDED** : Fully equipped company vehicle, PDA, mobile phone, work wear and PPE

Description of Duties

- Carry out diagnostic/repair and installation on a wide range of garage equipment products including vehicle lifts, brake testers, gas analysers and smoke testers etc.
- Completion and submission of accurate paperwork as required complying with the Quality System.
- Compliance and adherence to laws and regulations covering Health and Safety within the workplace.
- Ensuring control of own van stock to meet First Time Fix targets.
- Satisfaction of customer needs.
- The continued development of skills required ensuring that all work is completed to a high standard
- Prepared for occasional overnight stays from home.
- Prepared to work overtime when required.

Essential Skills

- To have good working knowledge and experience of activities in a field service environment
- Experience in working with mechanical, hydraulic, pneumatic and electrical equipment, preferably garage equipment.
- Able to understand and follow procedures and work instructions, working to specified standards
- Proven ability to deliver excellent quality of service to customers.
- To be flexible and willing to work overtime and Saturdays as requested.
- To be self-motivated
- Customer focussed
- Positive "can do" attitude towards solving customer problems.
- Confident and able to work under own initiative
- Excellent communication skills - dealing with colleagues and customers at all levels.
- Knowledge of the region's geography and road network would be a distinct advantage.
- Full clean UK driving licence is essential

Education/Qualifications

- Good level of education, ideally with relevant trade qualifications in a related discipline.

Package

- Attractive salary
- Expenses
- Company vehicle
- Branded Workwear/PPE
- PDA and Tablet

Contact careers@gemco.co.uk